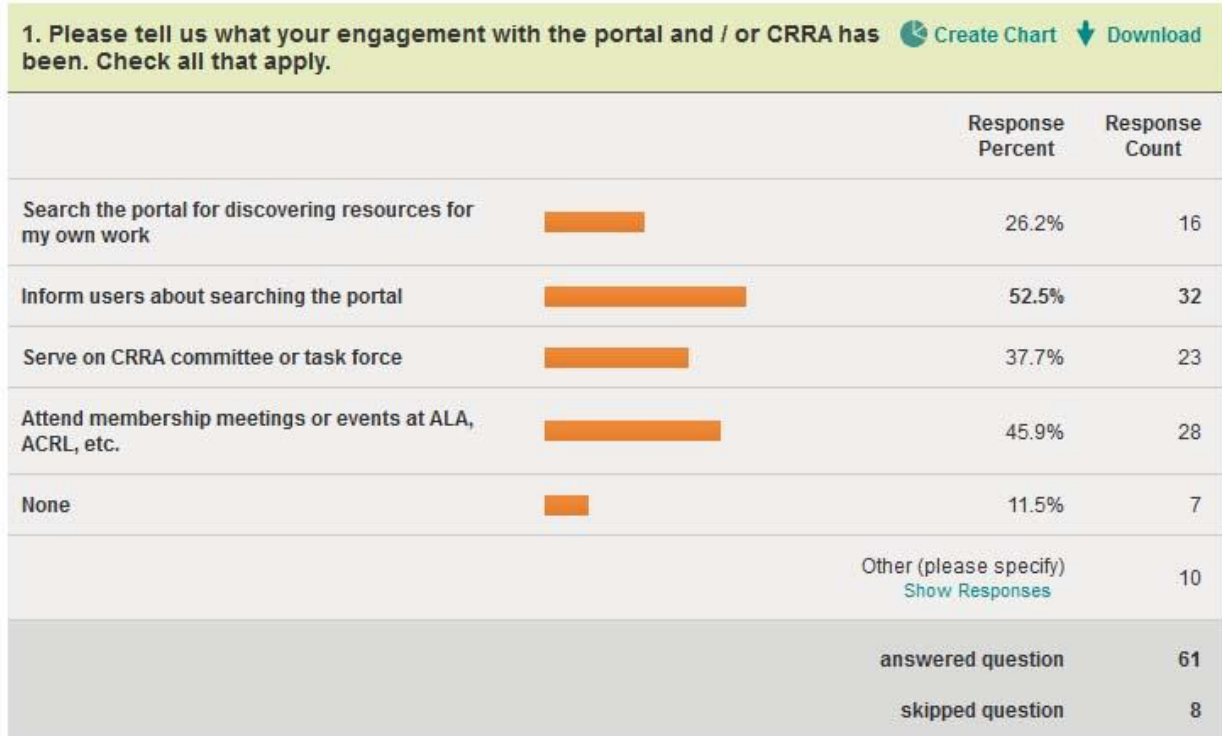**CRRA Survey on Strategic Directions for CRRA**
CRRA Survey Results
December, 2011

Part 3: CRRA Survey_Responses_raw

Question 1

1. Information regarding the holdings of my repository have been included in the portal.
2. Explore the portal to see what types of materials have already been added.
3. I collaborate with Eric Morgan on transfer and troubleshooting of Marquette records into CRRA portal
4. Suggest institutional records to be added to portal.
5. Director of a member library
6. Contribute resources to the portal
7. Attended CRRA symposium at Duquesne.
8. Help put materials into the portal as a member institution.
9. Just joined. No opportunity to do any of the above.
10. facilitate the selection and submission of resources to the portal from my library (we are members)

Question 2

2. In regard to content, how would you like to see the portal scope evolve over the next five years? From the following, please rank all choices on a scale from 1 - 5, with "1" being the MOST important.

 Create Chart ⬇ Download

	1	2	3	4	5	Rating Average	Response Count
Include all Catholic resources, not just rare and unique	18.9% (10)	9.4% (5)	13.2% (7)	20.8% (11)	37.7% (20)	3.49	53
Include resources held by non-member as well as member institutions	13.7% (7)	27.5% (14)	31.4% (16)	23.5% (12)	3.9% (2)	2.76	51
Place greater emphasis on rare and unique items and collections	40.7% (22)	18.5% (10)	16.7% (9)	5.6% (3)	18.5% (10)	2.43	54
Place new emphasis on resources from outside of North America	7.4% (4)	20.4% (11)	25.9% (14)	31.5% (17)	14.8% (8)	3.26	54
Place greater emphasis on other formats, such as images, sound, etc.	29.5% (18)	27.9% (17)	21.3% (13)	11.5% (7)	9.8% (6)	2.44	61
What other content enhancements would you like to see in the next five years? Show Responses							15
answered question							63
skipped question							6

1. The survey has a bug. I want to mark "1" for the first two items and the last one but it allows me to mark only one item with "1" Add links to thesis and dissertations, quality web resources for Catholic Research.
2. Higher standards, and more editorial revision, e.g., revise and rectify "Language Unknown." (26,385 records under Language unknown as of Dec. 6, 2011. Eliminate duplicate records. Correct misleading tags, e.g., under Flannery O'Connor, "The Life You Save May Be Your Own" Record indicates: Get full text." which takes user to publisher's description only. Supply complete and accurate call numbers, e.g., Special Collections not indicated as integral part of the call number for UND item published in 1714. (Travels of several learned missionaries of the Society of Jesus...1714.)
3. It would be great if unique items that can not be adequately preserved by their current owner institution, or from libraries under threat of closure, could be digitized as a cooperative effort to preserve the history of American Catholicism
4. Tagging (or something like) that would 'add value' in the metadata for materials that are otherwise findable in WorldCat or ArchiveGrid. E.g.: LC name authority does not indicate whether an author was Roman Catholic, or belonged to a particular religious order, but maybe the portal could in some way, including taking into account the fact that some people leave the priesthood, convert, etc. Similarly: would be nice to be able to sort authors by whether they were born Roman Catholic or converted, or converted out of Roman Catholicism, etc.

5. The primary task that has never been done, and is still essential, trumping all "enhancements", is to define what constitutes "Catholic." Lacking any workable definition of Catholic, the first option is nonsensical.
6. If possible, include more links to full-text sources
7. histories of orders of nuns and religious women
8. links to full text whenever possible
9. The survey is not working correctly. If you check a column (line 3, #5) and want to check #5 on line 4 ift deletes the previous answer in that column
10. More ways to interact directly with and analyze the actual content of the resources, as well as ways to categorize and analyze sets of content.
11. I would like to possibly see more full text items in the portal...possibly having it slowly transform into a repository-type area.
12. Be cautious about including *all* Catholic sources, but expand scope to include core sources, like reference sources, core titles, etc.
13. Digital images and texts; not just finding aids. It doesn't help to know that a rare item is only available in California, I want to see it online.
14. I just cannot conceive how we can include special collections without including things that are not rare and unique. To me what makes a special collection is having a really well developed collection on a topic and that would have to include ordinary material.
15. I think the portal needs much more digitized content.

Question 3

3. How would you like to see access to portal resources evolve over the next five years? From the following, please rank all choices on a scale from 1 - 4, with "1" being the MOST important. 🌀 Create Chart   ⬇ Download

	1	2	3	4	Rating Average	Response Count
Continue discovery via metadata records in the portal (with links to full digital content on contributor or other sites as available)	63.2% (36)	12.3% (7)	10.5% (6)	14.0% (8)	1.75	57
Develop expedited delivery options such as scan on demand	3.9% (2)	19.6% (10)	47.1% (24)	29.4% (15)	3.02	51
Develop tools for exploiting access to, analysis and use of content	9.4% (5)	39.6% (21)	24.5% (13)	26.4% (14)	2.68	53
In addition to metadata, include full digital content in a repository hosted by CRRA	30.0% (18)	31.7% (19)	20.0% (12)	18.3% (11)	2.27	60
What other access enhancements would you like to see in the next five years? Show Responses						9
answered question						61
skipped question						8

1. Again, the bug in the survey kept me from marking the first two items "2" Please enter these values for me

3

2. What percentage of Catholic materials are currently held in Eighteenth Century Collections online? Can you take advantage of digitized collections from this source, and other sources as well? The travels of several learned missioners of the Society of Jesus, into divers parts of the archipelago, India, China, and America. Containing a general Description of the most remarkable Towns; with a particular Account of the Customs, Manners and Religion of those several Nations, the whole interspers'd with Philosophical Observations and other curious Remarks. Translated from the French original publish'd at Paris in the year 1713.Imprint:London : printed for R. Gosling, at the Mitre and Crown, over against St. Dunstan's Church, in Fleet-Street, MDCCXIV. [1714].Language:EnglishPages:369Variant Titles:Lettres edifiantes et curieuses, écrites des missions étrangères. English. AbridgmentsESTC Number:T093294Microfilm Reel#:Eighteenth Century Collections Online: Range 2806Physical Description:[16],335,[17]p.,plates ; 8°Notes:With an index.Source Library:British LibrarySubject Headings:Jesuits--Missions Jesuits Module Subjects:Religion and PhilosophyECCO Release Date:11/01/2004Holding Libraries ----- --- Source Library: Sourced

3. Not sure what is meant by "exploiting access to ... etc." but sounds like something that is the business of the scholars using the data, not of the people providing it? Maybe the Portal needs handy export features to facilitate that -- but the most important thing that can be provided to facilitate accurate data mining (for instance) is to provide accurate, clean metadata to be mined. The problem with (e.g.) WorldCat is that the metadata is so volatile and so wildly inaccurate that the GIGO principle works with a vengeance when you try to do anything with it, especially for rare materials.

4. Scan on demand would be a function of the institution holding the material. CRRA is not in a position to impose that burden on others. And tools for exploiting access to, analysis and use of content presupposes the content is digitized, again something not within the control of CRRA. Exposing full digital content is the right and responsibility of the repository that owns the material, not CRRA. If there was an option #5 (not appropriate) I would have chosen that.

5. Again the same problem for this question

6. I think the highest priority for the portal is continuing to improve how it currently functions as a discovery and access tool--to allow for efficient retrieval of the most relevant results. The next most important is to increase access to the content. Users these days expect digital access. The portal should definitely provide links to digital content on external sites when available, but also work towards a hosting service for those institutions lacking the resources to have their own digital repository.

7. The ability to refine the focus of what is held at individual institutions and see a collection's strengths, by a more prominent browse feature, or some other means.

8. I certainly would like to see more digital content available (LOTS more), but I don't think it has to be hosted by CRRA. Though that would be a nice option for the small places that cannot do it themselves.

9. OAI harvesting capabilities would be useful from a submissions point of view, also full EAD.

Question 4

4. How would you like to see services evolve over the next five years? 🔵 Create Chart ⬇ Download
From the following, please rank all choices on a scale from 1 - 6, with "1" being the MOST important.

	1	2	3	4	5	6	Rating Average	Response Count
Develop a scholars' collaboratory	17.0% (9)	15.1% (8)	20.8% (11)	18.9% (10)	11.3% (6)	17.0% (9)	3.43	53
Develop, or point to, tools such as data-mining, visualization tools, or data management, that enhance scholarly activity	11.3% (6)	9.4% (5)	20.8% (11)	17.0% (9)	28.3% (15)	13.2% (7)	3.81	53
Provide fellowships for research using portal resources	1.9% (1)	7.4% (4)	13.0% (7)	18.5% (10)	25.9% (14)	33.3% (18)	4.59	54
Sponsor conferences and other modes of face-to-face scholarly interchange	8.9% (5)	17.9% (10)	17.9% (10)	30.4% (17)	14.3% (8)	10.7% (6)	3.55	56
Provide members with support and training in creating metadata records	10.9% (6)	34.5% (19)	18.2% (10)	9.1% (5)	12.7% (7)	14.5% (8)	3.22	55
Provide and/or facilitate collaborative grant opportunities to digitize and describe resources, etc.	50.8% (31)	18.0% (11)	14.8% (9)	4.9% (3)	4.9% (3)	6.6% (4)	2.15	61
What other CRRA support services and tools for scholars, librarians, and / or archivists would you like to see in the next five years? Show Responses								9
						answered question		62
						skipped question		7

1. The bug makes it difficult for me to enter the values for this question. Here are my choices: Collaboratory: 1 Data maining, etc.: 2 Fellowship for research: 1 Conference: 3 Member support for metadata creation: 2 Grant: 2
2. Introductory training sessions at selected institutions for faculty and students.
3. "Comprised of" is a barbarity without warrant (H. W. Fowler). -Need more information: what other places exist already to foster Catholic scholarly community, e.g. -- should we develop something new, or should we look for ways to take part in existing ones? -Fellowships is a really nice idea: would provide double-whammy: both promote the Portal and foster new scholarship, and specifically scholarship in places that may not have the resources to provide visiting scholars with support.
4. I don't think CRRA should be doing either of the last two ranked options, and possibly not even #4 ... at least not until it's accomplished #1 & #2. I think that's mission creep.
5. Again, I tried to answer #1 on lines 3,4 and 6 but I deleted my check marks so I chose #6 as the most important

6. Could CRRA have a presence in social media, like on academia.edu, or some other appropriate place? Also, modeling other collaborative scholarly efforts, like the Center for History and New Media, could be a possibility.
7. The first priority should be improving the value of the portal by increasing the the number of resources it contains, especially from smaller institutions that may have rare and unique items but need assistance in contributing to the portal. Then various means of scholarly collaboration can be added, towards the end of the 5-year period.
8. For institutions who have not done so and/or face staffing or limitations, help them to survey and manage their collections, perhaps with something like Archivists' Toolkit
9. Help with digitizing

Question 5

5. To supplement membership dues, what additional revenue streams would you like to see CRRA pursue? Please rank all choices on a scale from 1 - 6, with "1" being the MOST important.   🌐 Create Chart   ⬇ Download

	1	2	3	4	5	6	Rating Average	Response Count
Continue providing free / open access for discovery via the portal, but institute fees for premium services, such as access to full content, print on demand or document delivery	49.1% (28)	7.0% (4)	8.8% (5)	3.5% (2)	19.3% (11)	12.3% (7)	2.74	57
Pursue partnerships with professional organizations	24.1% (13)	35.2% (19)	20.4% (11)	5.6% (3)	11.1% (6)	3.7% (2)	2.56	54
Pursue partnerships with commercial vendors	1.8% (1)	14.5% (8)	23.6% (13)	21.8% (12)	21.8% (12)	16.4% (9)	3.96	55
Host conferences, workshops and / or publications for realizing income beyond strict cost recovery	7.0% (4)	21.1% (12)	19.3% (11)	42.1% (24)	8.8% (5)	1.8% (1)	3.30	57
Print on demand byproducts from digitized content (assumes portal is a digital repository of content as well as metadata)	12.1% (7)	19.0% (11)	15.5% (9)	20.7% (12)	25.9% (15)	6.9% (4)	3.50	58
						Other (please specify) Show Responses		9
						answered question		59
						skipped question		10

1. Create a way that individuals (including users, scholars, librarians, archivists, and interested individuals) can contribute funds to support CRRA. Just a link on the CRRA site with giving possibilities for individuals, with an address for checks, or secure credit card donation process.. Would it cost a lot to become a recognized non-profit organization with contributions being tax-deductible?

2. I frankly would need far more information about any of these options to even consider endorsing them.
3. Possibly move to a model where searching the portal is included for CRRA members, but for others, a fee is charged. For example, large land-grants may not want to be CRRA members, but may want to subscribe for access to the CRRA database.
4. Copyright and ownership issues will affect some of the options listed above.
5. Again, this time I gave up
6. Grant opportunities with NEH or IMLS? An endowment for CRRA as a center for research?
7. I'm not a curator of any collections, so my opinion on these questions would be uninformed.
8. Main thing is to keep it open access.
9. Access to the portal should be free. Release of digital content should remain at the local holder level or with local holder approval. Confidentiality will be important in some cases.

Question 6 (all text)

6. Please describe other ways in which the business model could evolve over the next five years. ⬇ Download

	Response Count
Show Responses	17
answered question	17
skipped question	52

1. Examine the resources in CRRA closely to identify themes that will appeal to donors and identify donors (foundations and individuals) who have a strong interest in Catholic research. A major endowment would be very helpful.
2. Contact potential major donors, using as a model development plans of major academic institutions. Consider leaving a legacy to the Catholic Portal...estate planning, etc.
3. Hard to rank these: am suspicious of all of them: but all of them also hold potential if set up and managed properly. Hard to imagine some of these, like the idea of holding conferences for fun and profit, really producing significant enough revenue streams to be 'profitable' (and of course need to remember that this is a not-for-profit educational venture).
4. As more full-text items become available, consider working with ATLA/CathLA to publicize content. Create a structure that lets those who obtain full-text help support full-text capabilities.
5. I think the greatest service CRRA could perform would be to help repositories seek out funding that would allow *them* to process material (if need be) and create metadata to publicize relevant content in their possession. Raising revenue, based on material that does not belong to CRRA, to create a CRRA empire I find entirely inappropriate. CRRA can sell its own services, but cannot nor should not sell what doesn't belong to it, and the actual content behind the entries of the portal most definitely does NOT belong to CRRA.
6. Advertisements -- Possible advertisers might include institutions seeking grad school applicants, institutions advertising for positions related to Catholic Studies, diocese wishing to promote special exhibits or programs, vendors wishing to sell collections of digitized books, databases, etc. Individual memberships -- keep the database freely open to all, but charge annual membership to participate on CRRA committees, hold office, etc. This would be in addition to institutional memberships.

7. Broaden membership opportunities to move beyond the college and university level. The level of participation should be dependent on budget. Right now there is a $500 entry fee to belong to CARA which is expensive for smaller libraries and archives. A sliding scale would be advantageous.
8. Foundation support
9. Look for grants for specific projects. Look for a major donor who could endow some of the programs.
10. Some thoughts on the free/open access for discovery with fees for premium service model: there could be fees for print on demand and document delivery. However, full content access to digitized items should be open to scholars. Resources linked from the portal to contributing institution web sites would be openly available. Perhaps the CRRA could charge a hosting fee for institutions using the portal to serve their digitized content? This would be in addition to the membership fee.
11. When I priortized "Pursue partnerships with commercial vendors," I specifically meant traditional library services vendors: Gale, ProQuest, etc., not new start-ups like Crivello West.
12. Sponsorships, technical support, & technical resoruce provision from larger institutions.
13. CRRA staff and/or members providing consulting or other fee-based services. Please note that these should not conflict with providing assistance (e.g., Archivists' Toolkit), but could be for customization. Grants
14. It should not evolve into a business nor be primarily concerned about generation of "revenue streams" but rather concentrate on service to the greater global Catholic cultural community.
15. As it grows, perhaps the CRRA should consider some publishing efforts (online or in print) to highlight conference proceedings or scholarly articles written with the help of the Portal.
16. Google ads could be placed on pages. Individuals could provide sponsorship.
17. CRRA should create income generating endowment funds. An advisory committee comprised of successful Catholics would lead these efforts.

Question 7 (all text)

7. What else should we consider? Where do you want the CRRA to be in five years? What would you like to see in the plan?	⬇ Download	
		Response Count
Show Responses		13
answered question		13
skipped question		56

1. I think the focus on building a strong collection and building user communities is very good. Please continue on these fronts. We need users to have a real impact on Catholic research.
2. Given your statement: "Our immediate focus is creating access to those rare, unique and uncommon research materials relating to every aspect of the Catholic experience, which are held by college, university, and seminary libraries and archives in North America." Consider your users and sharpen your focus. A considerable amount of material currently in CRRA is not "rare,

unique, and uncommon...." Why should a student, faculty member, or general user come to the portal rather than to the catalog or to google? You are doing a great job! Keep up the good work!.

3. Move toward helping those institutions with worthwhile materials but low budgets digitize content in an overall attempt to preserve Catholic materials; partner with the CPAL Interest Group and ATLARC (ATLA) and the Roundtable for the Preservation of American Catholic Materials (Catholic Library Association) to create a structure for coordinating these efforts.

4. Do one thing well, first. Create a portal that actually helps facilitate scholarship. The current interface is dreadful. Until that is done, CRRA has no business doing anything else.

5. Annual meetings or symposia.

6. Survey librarians, archivists and historians to see what aspects would help them. Right now it is managers who are for the most part determining design - sponsoring focus groups at various professional organizations, history, theology, religious studies, libraries, archives would be extremely beneficial to see what the need is.

7. Positioning as the destination site for Catholic research content and knowledge experts.

8. Outreach to smaller and less resource rich institutions. Creation of open source software tools. A real focus on outreach and curation of digital content including: collaborative digital exhibits, CRRA sponsored and endorsed events, media outreach and advocacy, creation of open source journal/newsletter, creation and embrace of social media - (should immediately have a Facebook and Twitter presence).

9. The most important thing is to connect users with content quickly and easily -- through online full text when possible, with on-demand scanning where appropriate, and with a clear contact for the holding institution if physical access is the only option.

10. really try to develop collaboration between all Catholic higher ed libraries (univ, sem, etc)

11. I would like to see all sections of the country with at least a regional representation in the database. Identify those institutions that should be members and offer support to encourage them to add their resources to CRRA. Build a network of colleagues that can work to bring in new members.

12. I would like to see the portal indexing full-text materials with a number of teams working on different projects (newspapers, images, etc.) which would then be added to the portal. I'd also like to see a dynamic way in which schloaars could collaborate with each other and take advantage of each other's expertise and also the CRRA's resources.

13. I'd like to see the CRRA interface be more modern, common to end users. The current "look" is not as effective as the underlying system and metadata could be.

Question 8 (all text)

PAGE: DEMOGRAPHIC INFORMATION

8. What is the name of your institution?	⬇ Download
	Response Count
Show Responses	54
answered question	54
skipped question	15

1. Catholic University of America

2. University of Notre Dame Libraries.
3. The College of New Rochelle
4. University of San Diego
5. Gill Library The College of New Rochelle
6. Georgetown University
7. Loyola Marymount University
8. University of Notre Dame Archives
9. St Edward's University
10. Duquesne University
11. Belmont Abbey College
12. marquette university
13. Benedictine University
14. BC
15. Duquesne University
16. Duquesne University
17. Claretian Missionaries Archives
18. Seton Hall University
19. Loyola University Chicagao
20. The Catholic University of America
21. Ryan Library St. Charles Borromeo Seminary
22. Saint Joseph's University
23. Duquesne University
24. Loyola University Chicago
25. St. Catherine University
26. College of New Rochelle
27. Catholic Theological Union
28. King's University College at the University of Western Ontario
29. Marquette University
30. University of Dayton
31. University of St Mary of the Lake
32. University of Notre Dame
33. Villanova University
34. I do not belong to an institution yet.
35. Creighton University Archives
36. University of notre dame
37. Xavier University of Louisiana
38. Boston College
39. Diocese of Bridgeport
40. Philadelphia Archdiocesan Historical Research Center
41. Seton Hall
42. Villanova University
43. Villanova University
44. University of San Francisco
45. Catholic Theological Union—Melody
46. University of Notre Dame
47. St. Catherine University
48. Xavier University of Louisiana
49. University of Notre Dame
50. Seton Hall
51. Barry University
52. The Catholic University of America

53. DePaul University
54. Benedictine University

Question 9 – would be willing to be contacted: [contacts removed for posting of document]

9. Thank you for responding to our survey. Would you like to be contacted for further discussion? If so, please give your name, email and phone number so that one of our Task Force members may contact you.   ⬇ Download

	Response Count
Show Responses	19
answered question	19
skipped question	50